

COVID-19 PANDEMIC

IMPACT ON BEHAVIORAL HEALTH IN THE WORKPLACE

COVID-19 CAUSED INCREASED CHALLENGES FOR WORKERS

From a clear and present danger to health, to coping with record financial and job insecurity, workers are facing historic impacts to their behavioral health. New research shows stress and uncertainty

are increasing already high instances of behavioral health issues.

Almost half are now suffering from mental health issues



Pre-pandemic (2019)



During pandemic (2020)



More than 10% are now suffering from serious mental illness



Pre-pandemic (2019)



During pandemic (2020)





The Standard conducted two surveys about behavioral health in the workplace, each with more than 1,425 U.S. workers. The first was completed in late 2019 and a follow-up was completed in late 2020 in the midst of the COVID-19 pandemic.

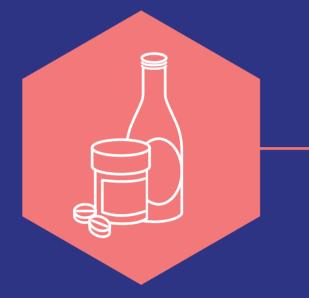
IMPACT ON WORKERS AND PRODUCTIVITY

Our research shows the pandemic is increasing the strain of both mental health and substance abuse issues on workers. And that increase is clearly affecting their productivity on the job more now than before the pandemic.



MENTAL HEALTH

of workers say a mental health issue has affected them more since the pandemic began



SUBSTANCE ABUSE

of workers say a mental health issue has affected them more since the pandemic began

Percentage of employees who lost 10+ hours of productivity per week due to:

MENTAL HEALTH

58%

Pre-pandemic (2019)

During pandemic (2020)

65

SUBSTANCE ABUSE

47%

57

Pre-pandemic (2019)

During pandemic (2020)

YOUNGER WORKERS ARE STRUGGLING

Gen Z and Millennials are affected by behavioral health issues during the pandemic at much higher rates than older generations. The pandemic adds or compounds stressors that younger workers were already coping with, such as:



BOOMERS:



Less housing stability





GEN X

Percentage of workers reporting mental

health issues, by generation:



Percentage of employees who say their employers are doing better now than pre-pandemic at:

Improving access to mental health services and support

trend in how they are responding to these challenges.

ARE EMPLOYERS RESPONDING?

Before the pandemic, employers received fairly low marks when it came to employees

feeling supported. While employers still receive overall low grades, there is a positive

28%

34% Providing accommodations and flexibility

Employees comfortable

accepting employer help:

Creating a work culture that fosters mental health

28%

Employees comfortable

seeking employer help:

During pandemic (2020) Pre-pandemic (2019)

Employees know who

to talk to for help:



Supporting employees through the pandemic has benefits at individual and company-wide levels. Consider all aspects of your employees' wellbeing and provide benefits to support the whole person and their situation:

EMPLOYERS

TO HELP

CAN DO MORE

HOW

Mental health Physical health Substance abuse issues

- **Support networks**

SI **21962**

At-home work conditions

WANT MORE INSIGHTS? Visit our behavioral health resource center for more reports, articles, and help with supporting employees with mental health and substance abuse issues.



The**Standard**

Resource Center

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